

3 July 2019

Dear parent/carer

## RE: Year 8 Parents' Evening Questionnaire Feedback

I would like to thank all of you who were able to give us feedback via our parental questionnaire at our recent Year 8 Parents' Evening. We had a 76% turnout on the evening and 101 questionnaires were completed. The information these provide is really valuable and helps us evaluate and improve the Academy.

Please find a summary of the responses below:

Q1	My child is happy at this school.	99% agree
Q2	My child feels safe at school.	96% agree
Q3	My child is making good progress at the school.	100% agree
Q4	My child is well looked after at the school.	100% agree
Q5	My child is taught well at the school.	97% agree
Q6	The school ensures the students are well behaved.	91% agree
Q7	The school deals effectively with bullying.	90% agree
Q8	The school is well led and managed.	98% agree
Q9	The school responds well to any concern that I raise.	96% agree
Q10	I receive valuable information from the school about my child's progress.	99% agree
Q11	I would recommend this school to another parent.	97% agree
Q12	I am aware of my child's predicted grades.	97% agree

We are also grateful to those parents who gave us further details of their concerns if they felt they 'disagreed' or 'strongly disagreed' with a statement. Although this was only a small minority of responses, we do take your feedback seriously and would like to take this opportunity to reassure you of what is already in place or what we plan to do in response to any concerns raised.

First and foremost, I would like to reassure you that we approach '**bullying**' with priority. We have on the website our definition of bullying and how we act on any such instances within school. Our aim is that bullying remains extremely rare at Nottingham Girls' Academy and that each and every child feels like we deal with incidents of it quickly and effectively. We urge students to inform us of any incidents immediately so that we can take the appropriate action. Additionally, we have provided an anonymous electronic reporting system for pupils to do this.

Furthermore, we are doing a lot of work on being kind and committing Random Acts of Kindness (RAK) and we would encourage you to emphasise this at home too.

As you will know, we use a system called 'ClassCharts' to record, monitor and track pupils' **behaviour**. This system has a parent and student application, which will allow you to view, almost immediately, any

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positive or negative events for your daughter in the school day. This is available now and is a key part of our strategy to further improve **communication**. If you haven't received the information from your daughter about how to download and set up this app, please contact us.

Students are also encouraged to join Microsoft Teams. Students' login to Office 365 then they navigate to 'Teams' to communicate with their teachers, they can discuss their work and homework with each other and submit work for feedback.

I hope it has been useful to see the responses to the questionnaire and our actions in response to your feedback. Please do not hesitate to contact us if there are any concerns in the future; as our values state, we have a ceaseless desire to improve.

Yours faithfully



**Mrs J Evans**  
**Assistant Principal**

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